

ISAIAH R. EDWARDS

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Versatile Designer and team leader with a BFA and 10+ years of customer-facing experience. Proven track record in creating intuitive interfaces, leading cross-functional design projects, and driving measurable improvements in user engagement and client satisfaction. Adept at blending creativity with strategic thinking to deliver high-quality design solutions under tight deadlines. Highly personable communicator who works well in teams and as a solo self-starter. Able to learn and navigate new environments quickly and efficiently with use of past training, transferable job skills, and business acumen.

PROFESSIONAL SKILLS & KNOWLEDGE

- Community Engagement
- Team Leadership/ Mentoring
- Customer Consultations
- Documentation
- Layout Design
- Figma/Sketch/Invision
- Decision Making
- Conflict Resolution
- Issue Identification
- Motion Graphics
- Adobe Creative Cloud
- Basic 3D Modeling
- Training & Development
- Written & Oral Communication
- Computer Proficiency
- Performance Evaluation
- UX/UI Wireframing/Prototyping
- HTML/CSS/JavaScript

PROFESSIONAL EXPERIENCE

LIVE4IOT – Allen, TX

Lead UX/UI/Graphic Designer – December 2022 – October 2025

- Lead design process from concept to delivery for client-facing projects across projects & promotional media.
- Facilitate branding consistency across our parent company and subsidiaries.
- Assist with app development life cycle, including iteration, customization, testing, and deployment.
- Represent company at client meetings, business trips, and professional functions.
- Maintain organized archives of all design assets for efficient updates and version control.

INTERFACE SECURITY SYSTEMS – PLANO, TX

Central Command Center Supervisor – February 2020 – December 2022

- Supervised 25–35 operators, ensuring adherence to policies and service standards.
- Developed and led training programs for new hires and management leads.
- Managed hiring, scheduling, and performance evaluations.
- Authored policies and procedures to improve operational efficiency.

LOWE'S HOME IMPROVEMENT – WICHITA FALLS, TX

Customer Service Specialist – March 2014 – February 2020

- Delivered specialized customer consultations for interior décor and special orders.
- Coordinated product displays and signage to enhance visual merchandising.
- Trained department staff and maintained high operational standards.
- Received specialized licenses for power equipment operation

EDUCATION, CREDENTIALS & TRAINING

Bachelor of Fine Arts

Midwestern State University – Wichita Falls, Texas

Blender 4.0 Essential Training

LinkedIn Learning – Remote